SYSTEM NOTICE – SEZ ONLINE SYSTEM

No.: NDML/SEZ Online/2021/37   **Date: 19th April 2021**

User Group: All SEZ Units, Developers, Co-developers

Subject: Temporary problem in Online duty payment option

Online duty payment feature is enabled in SEZ Online System. As per the protocol agreed between Department of Commerce (SEZ Online System) – CBIC (ICEGATE System) – RBI (Payment System) – Principal CCA, CBIC (Arpit System), SEZ Online system sends details of duty to be collected to ICEGATE system using realtime API. ICEGATE helps the Unit to generate NEFT / RTGS challan for making the payment and sends data to RBI and Principal CCA. Unit makes payment of NEFT Challan through banking channel and RBI sends payment confirmation to ICEGATE upon receipt of funds. ICEGATE in turn confirms the payment of SEZ BE to SEZ Online and Arpit System. All these interactions are enabled through realtime APIs and ensure complete sync upto Principal CCA, CBIC and RBI.

However, during the past few days users have reported difficulties in making online duty payment such as delays or non-matching etc. These cases are escalated to respective teams in ICEGATE and RBI for fixing the issue. The issue is expected to be analysed and resolved very soon.

In the meanwhile, users are requested to avoid using online duty payment feature and use "Advance Duty Payment" module or TR 6 Challans so as to avoid difficulties. If any transactions are already initiated for online duty payment but duty payment has failed, the user may send the details to sezinfo@nsdl.co.in and the transaction will be enabled for payment using TR6.

For cases where, payment reversal has not happened against online payments made using NEFT/RTGS transfers to RBI account and status is still pending on ICEGATE inquiry screen, please write to gstcellmumbai@rbi.org.in & PADmumbai@rbi.org.in .

We are in touch with ICEGATE and RBI team for resolution of the issue and same will be updated to users upon receipt of confirmation.

This is for your kind information.

SEZ Online